

Return Instructions 01-02-2025

Important Points of Attention:

1. **Blender Cups:** Do not put blender cups in the dishwasher. This significantly shortens the lifespan of the cup.
2. **Fruit Mixtures:** Ensure that fruit mixtures are not colder than -19°C when blending. Colder mixtures can damage the blades or dislocate the mixer socket (the stand where the cup is placed).

Return Procedure

Step 1: Ship or Bring

Send or bring your mixer or slush machine directly to our technician at the following address:

Fresh Fruit Express

Houtzagerij 2, 4651 SN Steenberg, The Netherlands

Step 2: Cover Note

1. Clearly indicate the above return address on the package.
2. Provide a detailed description of the issue with the device.
3. Devices without this information will not be processed. This is at your own risk.
4. Unhygienic mixers will not be processed. Ensure your device is clean before sending it.

Step 3: Remove the Sound Pouch (if applicable)

1. **For blenders with an acoustic cap:** Remove the acoustic cap and securely store the three screws of the Waring.
2. Send only the bottom part of the blender, keeping the rubber mat in place.
3. Any damage to the sound blanket is your responsibility.

Questions?

Send a WhatsApp message to +31-6-21285666.

www.freshfruit.express